

Cashless Catering and on-line payments through 'WisePay'

At Wreake Valley we have introduced cashless catering and online payment facilities for parents to pay for school trips and shop purchases such as revision guides. Cash is no longer be accepted in the school canteens.

Students are issued with a card that has printed on it their name, photograph and the school logo and is fitted with a unique electronic chip. The initial card will be provided free of charge but replacements will be provided at a cost of £3.00 which will be automatically debited from their accounts.

These cards will also be required for ID purposes when it comes to the students sitting their exams.

For convenience parents will be able to credit funds onto a child's account using the online payment facility, **WisePay**. WisePay is very easy to use and gives you the freedom to make payments at a time convenient to you 24 hours a day, 7 days a week - no longer do you have to find the cash to send into school each morning. WisePay accepts all major credit cards and debits cards. All card payments are secure and adhere to the highest level of compliance under the Payment Card Industry Data Security Standard.

WHO ARE WISEPAY?

WisePay is a trading subsidiary of Cavendish Communication Projects Ltd. Cavendish has approximately 18 years of experience in developing online payment systems for corporate clients such as Shell, Ferrari, Hewlett Packard and UPS and is now used by hundreds of schools in the UK for on-line payment services.

For more information on WisePay's history and past experience, please visit their website: www.wisepay.co.uk

IS THE SITE SECURE?

Yes. All pages viewed on WisePay are encrypted using a 'Secure Socket Layer' (SSL) session.

SSL is an industry standard and is designed to ensure internet pages and sensitive information are not intercepted. When browsing using an SSL enabled site, you will see a padlock icon visible in your browser.

All payments are made through the SagePay Payment Gateway which adheres to the highest level of compliance under the Payment Card Industry Data Security Standard (PCI), including stringent fraud screening, SSL encryption and tamperproof data storage. This process is regularly audited by the banks and banking authorities.

Some of the WisePay web pages use 'Cookies'. A cookie is a safe, text only piece of data which WisePay uses to remember who you are as you navigate through the site; this cookie gets removed from your system when you leave WisePay.

Your card details are never stored by WisePay or the school.

WHICH CREDIT / DEBIT CARDS ARE ACCEPTED?

WisePay accepts all credit /debit cards with the following logos on them:

- MasterCard
- Visa
- Visa electron
- Visa debit

HOW DO I GET AN ACCOUNT?

You will automatically receive login details for WisePay by letter. Additionally, providing an email address to us will also enable automatic notification of new passwords should they be forgotten. We would therefore be grateful if parents could provide details of an email address which can be used for this purpose.

In order to do this, please email to wisepay@wvacademy.org simply stating your name, the name of your child(ren) and their Tutor Group (if known)