

Good Evening Parents and Guardians

We hope that you are all well. This is the first of four emails to update you on steps that we are taking in response to the Coronavirus and the school's closure. The emails contain important information and are being sent separately so that it is easier for you to refer back to.

Students are doing so well with working on Show My Homework, we know there has been some issues and we are working on getting a fact sheet together to help you all with some of the common issues. In the meantime please continue to email admin@wvacademy.org if you are having problems. One suggestion we have for those struggling with getting on to the site, is to try and stagger the time that you try and log on. It seems that students across the country are all trying to get online for 9am so try logging on slightly later and while you wait students could do some reading or mental arithmetic.

Look out for BBC4 as they putting on a range of programmes for students, this will be particularly useful for anyone struggling with internet access. Also we have been made aware that Amazon have made all their reading subscriptions free, so why not have a look at this too.

In many of our recent emails we have reminded you about the ways in which we will communicate with you. Now that school has closed we wanted to set out how you can communicate with us.

If you need to contact us at any point, please email us at the admin email account admin@wvacademy.org. This will be monitored remotely and we will get back to as quickly as we can but it may take up to 48 hours given the volume of emails we are receiving. If you have not received a response after 48 hours please email again. Phone lines will not be manned during the school closure. Please do not call and leave a message.

Show my Homework queries should also come to admin@wvacademy.org

If you have queries about specific pieces of work please contact the Head of Department their email addresses can be found on the attached document.

For emergency child protection or safeguarding issues call Nicola Morland on 07513 423386. Please do not block this phone line with any other type of query.

If you are not able to make contact with the school via the channels above then the following members of the Bradgate Education Partnership can be contacted:

Director of Schools – Dean Pomeroy – 07741 857735

Trust Attendance & Welfare Lead – Di Cresswell – 07423 628850

CEO – Gareth Nelmes – 07876 824472

We are working really hard to respond to the fast changing situation and to get information out to you as quickly as we can, once we have received the detail. We really appreciate your patience and the lovely responses that you are sending us, they are keeping us all going through these unprecedented and challenging times!

Please do get in touch if you have any queries and please, please follow the government advice, stay safe and stay at home.

Kind regards

Rachael Boyall
Admin & Communication Team
Wreake Valley Academy & Bradgate Sixth Form